



Working for You
2014 WATER QUALITY REPORT

Water Testing Performed in 2014
Presented by
City of Andrews

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al teléfono 432-523-4820.

PSW ID#: TX0020001

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The Texas Commission on Environmental Quality (TECQ) has notified the City of Andrews water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for arsenic. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for arsenic at 10 ppb, based on a running annual average (RAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for arsenic indicates a level of 25 ppb.

This is not an emergency. However, some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you. We are working to correct the problem.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For further information contact Danny Griffin, Director of Utilities, at 432-523-4820.

Public Water System ID #0020001

Important Health Information

You may be more vulnerable than the general population to certain microbial contaminants, such as *Cryptosporidium*, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; those who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care provider. Additional guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* are available from the U.S. EPA's Safe Drinking Water Hotline at 800-426-4791.

MEETING THE CHALLENGE

We are once again proud to present to you our annual water quality report. This edition covers all testing completed from January 1 through December 31, 2014. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal drinking water standards. We continually strive to adopt new and better methods for delivering the best quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the challenges of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

Please share with us your thoughts about the information in this report. After all, well-informed customers are our best allies.

COMMUNITY PARTICIPATION

You are invited to participate in our public forum and to voice your concerns about your drinking water. The meeting will take place June 25, 2015, at 9:00 a.m., at City Hall.

WHERE DOES MY WATER COME FROM?

Our drinking water is obtained from groundwater sources. It comes from the Ogallala and Dockum formations.

The TCEQ completed an assessment of your source water and results indicate that some of your sources are susceptible to certain contaminants. The sampling requirements for your water system are based on this susceptibility and previous sample data. Any detections of these contaminants may be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system, contact us.

Please contact the Drinking Water Protection Team directly at 512-239-4691 if you have questions regarding your source water assessment.

Lead/Copper Reporting

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. This water supply is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Questions?

For more information about this report, or for any questions relating to your drinking water, please call Danny Griffin, Director of Utilities, at 432-523-4820.

Q & A

Q: Is the recommended six to eight glasses of water needed each day to maintain good health required to be tap water, or are other drinks okay?

A: Juice, milk, and soft drinks are almost all water, so they do count toward the required total daily fluid intake. Nutritionists often recommend tap water, however, because some other beverages contain chemicals like caffeine and alcohol that cause one to lose water. These are called diuretics, and thus, they do not help maintain fluid balance as well as other drinks. Tap water does not have these chemicals, so it is a safe recommendation, although other non-alcoholic drinks, including caffeine-free soft drinks, are fine. *NOTE: Decaffeinated coffee and tea do have some caffeine in them, so they are not as good as caffeine-free drinks.*

Older people sometimes do not drink enough liquids because their thirst mechanism is not strong enough. Thirst should not be an indicator of the daily need for liquids. Consumption of salty foods, diseases such as diabetes, and various medications all can affect a person's thirst sensation. Everyone needs fluids, whether they are thirsty or not. Finally, in proportion to body weight, babies need more fluids than adults. Consult with your doctor as to the water needs of your baby.

Q: I have seen work crews cleaning water mains and the water they flush out looks terrible. How can the water be safe if the pipes are so dirty?

A: Almost all water pipes have a thin film of rust and harmless microbes on the inside. Experience has shown that this thin film causes no problems. Buildup of this material may, however, cause problems such as clogging of fixtures, causing the tap water to look bad or using up the disinfectant in the water as it passes through the pipes. Water suppliers have a regular program of flushing and cleaning their distribution pipes. When they remove all of this material from the walls of several miles of a pipe and it comes out a fire hydrant all at once, it looks worse than it really is. If you watch the workers do this, you will notice that the water clears up rather quickly.



SAMPLING RESULTS

During the past year we have taken hundreds of water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants. The table below shows only those contaminants that were detected in the water. The state requires us to monitor for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

Inorganic Contaminants							
Substance (Unit of Measure)	Year Sampled	MCL [MRDL]	MCLG [MRDLG]	Amount Detected	Range Low-High	Violation	Typical Source
Arsenic (ppb)	2014	10	NA	25	NA	Yes	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	2014	2	2	0.040	NA	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Chlorine (ppm)	2014	[4]	[4]	0.93	0.41-4.0	No	Water additive used to control microbes
Chromium (ppb)	2014	100	100	0.0021	NA	No	Discharge from steel and pulp mills; erosion of natural deposits
Fluoride (ppm)	2014	4	4	4.56	0.13-4.62	Yes	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate (ppm)	2014	10	10	1.95	NA	No	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Selenium (ppb)	2014	50	50	0.012	NA	No	Discharge from petroleum and metal refineries; erosion of natural deposits; discharge from mines
Total Trihalomethanes (TTHMs) (ppb)	2014	80	NA	3	NA	No	By-product of drinking water chlorination

Tap water samples were collected for lead and copper analyses from sample sites throughout the community.

Lead and Copper

Substance (Unit of Measure)	Year Sampled	AL	MCLG	Amount Detected (90th %tile)	Sites Above AL/Total Sites	Violation	Typical Source
Copper (ppm)	2014	1.3	1.3	0.0083	0/20	No	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb)	2014	15	0	<0.00040	1/20	No	Corrosion of household plumbing systems; erosion of natural deposits

Maximum Residual Disinfectant Level

Year	Disinfectant	Average Level	Minimum Level	Maximum Level	MRDL	MRDLG	Unit of Measure	Source of Chemical
2014	Chlorine	1.20	0.52	2.10	4.0	<4.0	ppm	Disinfectant used to control microbes

Definitions

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminant.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health.

NA: Not applicable

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

SUBSTANCES THAT COULD BE IN WATER

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it can acquire naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

- **Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife
- **Inorganic Contaminants**, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming
- **Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses
- **Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which may also come from gas stations, urban stormwater runoff, and septic systems
- **Radioactive Contaminants**, which can be naturally occurring or may be the result of oil and gas production and mining activities

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact our business office. For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at 800-426-4791.

NATURALLY OCCURRING SUBSTANCES

The City of Andrews has naturally occurring fluoride and arsenic levels in the drinking water. The amount of each exceeds the maximum contaminant levels (MCL). The fluoride and arsenic violations occurred from January 1, 2014 to December 31, 2014. The WATER QUALITY HAS NOT CHANGED. However, recently the U.S. EPA lowered its standard for arsenic resulting in the City of Andrews being out of compliance.

Due to these high levels of natural minerals, the City of Andrews provides bottled water 24 hours a day—free of charge—at our water station located next to City Hall.

Some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or more may cause mottling of children's teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/or pitting of the teeth, and occurs only in developing teeth before they erupt from the gums.

WATER CONSERVATION

You can play a role in conserving water and save yourself money in the process by becoming conscious of the amount of water your household is using and by looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check toilets for leaks by putting a drops of food coloring in the tank. Watch few minutes to see if the color shows up in bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances. Then check the meter after minutes. If it moved, you have a leak.

TAPS VS. BOTTLED

Thanks in part to aggressive marketing, the bottled water industry has successfully convinced us all that water purchased in bottles is a healthier alternative to tap water. However, according to a four-year study conducted by the Natural Resources Defense Council, bottled water is not necessarily cleaner or safer than most tap water. In fact, about 25 percent of bottled water is actually just bottled tap water (40 percent according to government estimates).

The Food and Drug Administration is responsible for regulating bottled water, but these rules allow for less rigorous testing and purity standards than those required by the U.S. EPA for community tap water. For instance, the high mineral content of some bottled waters makes them unsuitable for babies and young children. Further, the FDA completely exempts bottled water that's packaged and sold within the same state, which accounts for about 70 percent of all bottled water sold in the United States.

People spend 10,000 times more per gallon for bottled water than they typically do for tap water. If you get your recommended eight glasses a day from bottled water, you could spend up to \$1,400 annually. The same amount of tap water would cost about 49 cents. Even if you installed a filter device on your tap, your annual expenditure would be far less than what you'd pay for bottled water.

For a detailed discussion on the NRDC study results, check out their Web site at www.nrdc.org/water/drinking/bw/exesum.asp.



Violations Table

Arsenic			
Some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MCL, AVERAGE	01/01/2014	03/31/2014	We received 2 violations for this compliance period. Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	04/01/2014	06/30/2014	We received 2 violations for this compliance period. Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	07/01/2014	09/30/2014	We received 2 violations for this compliance period. Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	10/01/2014	12/31/2014	We received 2 violations for this compliance period. Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.

Chlorine			
Some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose. Some people who drink water containing chlorine well in excess of the MRDL could experience stomach discomfort.			
Violation Type	Violation Begin	Violation End	Violation Explanation:
			THE TESTS WERE CONDUCTED, AS REQUIRED. THE CITY FAILED TO SEND THE DOCUMENTATION TO THE TCEQ DUE TO TRANSITION IN PERSONNEL. THERE WAS NEVER A THREAT TO PUBLIC HEALTH. WE REGRET THIS ISSUE, AS THE CITY OF ANDREWS TAKES COMPLIANCE WITH PUBLIC HEALTH, SAFETY AND WELFARE VERY SERIOUSLY.
Disinfectant Level Quarterly Operating Report (DLQOR).	04/01/2014	06/30/2014	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Fluoride

Some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or more may cause mottling of children's teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/or pitting of teeth, and occurs only in developing teeth

Violation Type	Violation Begin	Violation End	Violation Explanation
MCL, AVERAGE	01/01/2014	03/31/2014	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	04/01/2014	06/30/2014	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	07/01/2014	09/30/2014	We received 2 violations for this compliance period. Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	10/01/2014	12/31/2014	We received 2 violations for this compliance period. Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.

Lead and Copper Rule

The Lead and Copper Rule protects public health by minimizing lead and copper levels in drinking water, primarily by reducing water corrosivity. Lead and copper enter drinking water mainly from corrosion of lead and copper containing plumbing materials.

Violation Type	Violation Begin	Violation End	Violation Explanation:
			THE TESTS WERE CONDUCTED, AS REQUIRED. THE CITY FAILED TO SEND THE DOCUMENTATION TO THE TCEQ DUE TO TRANSITION IN PERSONNEL. THERE WAS NEVER A THREAT TO PUBLIC HEALTH. WE REGRET THIS ISSUE, AS THE CITY OF ANDREWS TAKES COMPLIANCE WITH PUBLIC HEALTH, SAFETY AND WELFARE VERY SERIOUSLY.
FOLLOW-UP OR ROUTINE TAP M/R (LCR)	10/01/2013	10/14/2014	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
LEAD CONSUMER NOTICE (LCR)	12/30/2013	7/15/2015	We failed to provide the results of lead tap water monitoring to the consumers at the location water was tested. These were supposed to be provided no later than 30 days after learning the results.
LEAD CONSUMER NOTICE (LCR)	12/30/2014	03/02/2015	We failed to provide the results of lead tap water monitoring to the consumers at the location water was tested. These were supposed to be provided no later than 30 days after learning the results.

Public Notification Rule

The Public Notification Rule helps to ensure that consumers will always know if there is a problem with their drinking water. These notices immediately alert consumers if there is a serious problem with their drinking water (e.g., a boil water emergency).

Violation Type	Violation Begin	Violation End	Violation Explanation
PUBLIC NOTICE RULE LINKED TO VIOLATION	04/01/2014	6/30/2014	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.
PUBLIC NOTICE RULE LINKED TO VIOLATION	07/01/2014	9/30/2014	We received 4 notifications in this compliance period. We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.